

Care Management information sheet

Version 2016-08

elipsLife is the insurance company that insures the risks of disability and death. This information sheet provides you as the insured person with more information on the care management service offered by elipsLife.

Who is the insurer?

The insurer is Elips Life Ltd, Triesen, branch office in Zurich.

Your contact for benefit claims and care management is:

elipsLife
Claims Management
Thurgauerstrasse 54, 8050 Zurich
T +41 44 215 45 40, F +41 44 215 45 41
claims.ch@elipslife.com

What is case management?

Early and competent support for employees who are sick or who suffered an accident by a trustworthy case manager with the objective of helping the sick or injured person to return to working life or to plan a sustainable alternative future.

Who are the case managers?

Case managers are qualified experts with many years of experience in the medical and social sectors and the field of work integration. They support employees who are unable to work as the result of an illness or accident and advise them in all situations in which they may find themselves in this phase of their lives.

What is the procedure?

After consulting with the foundation or pension fund, the case manager contacts the affected employee in order to discuss his/her situation and offer any help that may be needed.

Together, we determine the objectives and measures and ensure coordination between the various parties (foundation, pension fund, insurance company, employer, doctors, etc.).

Are my data treated in confidence?

All personal information provided to your case manager is treated in the strictest confidence in accordance with the guidelines of the Federal Data Protection Act. Information is only disclosed to third parties with your consent. Information can also only be collected from other parties if you have given us a written power of attorney to do so.

Costs for case management?

This service is offered to you by elipsLife free of charge.