

Information sheet on case management – prevention

Version 2022-08

This information sheet is designed to provide you as an insured person at elipsLife with guidance on the offer of preventive case management. This is for collective daily sickness benefit insurance under the Insurance Policies Act (IPA).

Nowadays, more and more employees are under increasing pressure to get more done in less time, both at work and in their private lives. Increasingly, greater responsibility, insufficient or even non-existent support coupled with the worry of unemployment are pushing people to their breaking point. Our case managers are here to listen to you, help you to understand your situation, find ways to deal with it and work out solutions and strengthen your personal and professional resources.

What is a case manager? Case managers are proven specialists with many years' experience in the areas of health and social issues and employment. They are on hand to provide neutral support during stressful situations that affect your working and/or private life, and to advise and support you should you experience health problems.

What happens with my data? All personal information that you share with case managers will be treated confidentially in accordance with the regulations of the Swiss Data Protection Act and will not be passed on to third parties without your consent.

How can I take advantage of this offer? If you are interested in taking advantage of our preventive case management offer, get in touch with your employer, who will forward your enquiry to the responsible case manager. The case manager will contact you by telephone in order to discuss your situation and provide assistance if necessary.

Who pays the costs? Case management plus is part of the collective daily sickness benefit insurance your employer took out with elipsLife, and is therefore free of charge for you.

Who is the insurer? Your insurer is Elips Life Ltd, headquartered in Vaduz, Liechtenstein. The Swiss Branch in Zurich is responsible for insurance administration.

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